

# Patient Experience (Derbyshire Healthcare NHS Foundation Trust)

<b>Group/Organisation Address:</b>	Patient Experience team Derbyshire Healthcare NHS Foundation Trust Kingsway House (Room 162) Kingsway Hospital Derby DE22 3LZ
<b>Email:</b>	<a href="mailto:dhcft.patientexperience@nhs.net">dhcft.patientexperience@nhs.net</a>
<b>Website:</b>	<a href="http://www.derbyshirehealthcareft.nhs.uk">www.derbyshirehealthcareft.nhs.uk</a>
<b>Postcode:</b>	DE22 3LZ
<b>Telephone Number:</b>	01332 623751 or 0800 027 2128
<b>Access Times:</b>	Mon-Fri 9am-5pm
<b>Extra Information:</b>	<p>The Patient Experience team is the central point of contact for people to provide feedback and raise concerns about the services provided by Derbyshire Healthcare NHS Foundation Trust.</p> <p>Our aim is to provide a swift response to concerns or queries raised and to ensure a thorough investigation takes place when required with complainants receiving comprehensive written responses including any actions taken. Learning from the feedback we receive is essential and this is shared with all Trust staff.</p> <p>Learn more on the <a href="#">Patient Experience page</a> of this website.</p>
<b>Type of Services:</b>	Mental Health
<b>Type of Condition or Health Subject:</b>	Mental Health Problems
<b>Date Created:</b>	03/10/2017
<b>Review Date:</b>	14/09/2022

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